Business Capability Blueprint - Level 0

Organizational Direction & Guidance

Strategic Planning

Business Development Financial Performance

Care Delivery Innovation

Clinical Quality & Performance

Community Education & Outreach

Governmental Affairs

Patient Care Operations

Ambulatory/ Clinic

Inpatient

Procedural

Emergency

Research Operations

Clinical Trials

Research Grants

Cross Patient Care Operations & Support

Diagnostic and Auxiliary
Services

Patient Support Services

Administration

Service Lines

Community Care

Research Support

Pre-Award

Shared Research Facilities

Grant Management Clinical Trial Management

Post-Award

Human Imaging

Human Tissue

Risk & Compliance

Regulations &

Simulation Lab

Business & Organizational Support

Human Resources

Finance

Information Technology

Facilities Management & Support

Compliance

Reference Data

External

Sales

Corporate Relations

Operational Excellence

Legal

Market Data

Retail Services

Marketing & Communications

Supply Chain

Agency

Patient & Provider



